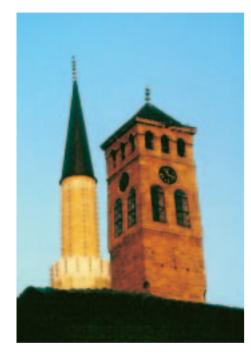
Sarajevo Essential mini guides

Summer 2004

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Introducing Sarajevo

After only hearing about the suffering that Sarajevo went through for years, you might wonder why you should visit such a city.

True, years of war have done irreparable damage to Sarajevo - but more to the population's psyche and interethnic relationships than to the city's buildings.

Bascarsija, Sarajevo's old centre, has been completely restored and is an utterly charming and lively bazaar area. Nearby, Ferhadija is the main street of the elegant Central European-style area, lined with shops and buzzing café terraces. It's only in the government area and the suburbs to the east where destruction is still clearly visible.

Sarajevo In Your Pocket introduces you to the beauty of the city centre, the newly opened museums and the hiking routes of the beautiful mountains thatsurround Sarajevo. But we also focus on the must-see Tunnel Museum, a reminder of less happy times in the not too distant past.

During the seige of Sarajevo, a local dating agency advertised its services with the slogan "in this world of war and death the only thing that makes sense is to make love."

You'll love Sarajevo.

NOTE

Sarajevo In Your Pocket was researched an written in 2002; since then prices have changes, places have closed and new places have opened up. Still, we believe this Instant guide to be the best city guide to Sarajevo around and didn't want to withhold it from you. This PDF contains the full text of the www.inyourpocket.com Sarajevo website. Any updates or other comments are more than welcome at sarajevo@inyourpocket.com.

Instant Sarajevo 2004

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Arriving

Arriving in Sarajevo has never been easier in the past ten years. Your main worry now is where to find an ATM, not how to run across the airport runway without getting shot by Serbs.

By plane

Arriving at Sarajevo's aerodrom is sheer pleasure, except if you're on a budget. It must be the flashiest and safest public building in town. In the main hall, there's the airport information office (relatively clueless when it comes to questions about the city), a post office and kiosk at the far end where you can get 8KM phone cards, and an exchange office (open 11:00 - 18:00, accepts Eurocard/Mastercard).

To get to town, you can take a taxi for about 25KM, but make sure you get into an official taxi, not that of a hustler whose metre will be repaired tomorrow'. There is no bus from the airport, but if you are prepared to walk 800m to Brace Mulica (straight ahead and a bit to the right, in the suburb of Dobrinja), you can hop onto trolleybus N°103 to the centre. Bus N°37 runs from Grbavica (central Sarajevo) to Ilidza (end of trams N°3,4 and 6) via the airport.

By bus

Just 100m west of the train station, the *avtobuska* stanica (bus station) needs some work before it can be called perfect. There's a garderoba (**luggage** office, open 07:00 - 19:00, 1,50KM for the first three hours, 0.50KM/hr after that) and a **money** exchange office in the Centrotrans office (open 08:00 - 16:00) facing the square outside. Get a **phone** card from the kiosk outside; there are phones in the ticket hall and along the wall of the post office building.

If you are **arriving from Belgrade**, you're in for a big suprise. You'll be dropped off at Lukavica, a village just east of Sarajevo's airport in Republika Srpska. To **get to Sarajevo**, take bus 37, running between central Sarajevo (the Grbavica stop on the corner of Zagrebacka and Dervisa Numica, trolleybus N°103 continues to the centre) and llidza bus station (the last stop of trams N°3,4,6 from central Sarajevo). Bus N°37 leaves from either stop at 07:30, 09:00, 10:30, 12:00, 13:30, 15:00, 16:30 and 18:00 (not on Sun-

Street smarts

Many streets have been renamed recently - on a short trip you won't notice this, but if you're here for longer get a copy of the *Sarajevo plan grada* map by Sertarija which lists changed names in the index. The abbreviation bb in an address means bez broja, 'without number' (usually applied to obviously large or lone buildings). When naming streets, the following words are usually dropped:

bulevar ulica trg most
most

days), passing the **airport** and going through **Lukavica** about 20-30 minutes later. Either way, you'll have to change once to get to the centre. Alternatively, walk or take a taxi to the nearby Sarajevo suburb of Dobrinja where you can hop on trolleybus N°103 that will drop you near the Latin Bridge; cross it to get to Bascarsija. A taxi to town costs 25KM).

By car

Parking throughout the centre costs a spicy 3KM/ hr, to be payed to attendants or fed into machines. The best place to park is in the Skenderija parking garage; it's guarded, just 3KM/day, and only a 10 minute walk from Bascarsija.

By train

With less than 10 arrivals per day, it's no wonder that Sarajevo's *zeljeznicka stanica* (train station) is so quiet. There are toilets in the tunnel to the tracks, some cafés in the huge main hall, and that's about it. Change money and get phone cards next door at the post office (open 07:00 - 20:00, also accepts Eurocard/Mastercard).

The nearest **ATM** is inside the Holiday Inn hotel. To get to town, buy a 1.20KM ticket from the tram stop kiosk (or a 1.50KM ticket from the driver), get on tram N°1 and remember to stamp your ticket. The sixth stop (Latinska cuprija, Latin bridge) is 50m from the Tourist Information Office, the eighth stop is on Bascarsija square.

Instant Sarajevo

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Instant Sarajevo 2004

Glossary

Money

Bosnia replaced Yugoslav dinars by German Marks between 1992 and 1998, and then introduced the *Konvertibilna Marka* (KM, convertible mark) worth exactly the same as, and pegged to the German Mark (and therefore to the euro). One KM is worth exactly €0.51129. Although KM is the official currency, transactions in euro (usually bills only) are allowed by the central bank 'if both parties to the transaction agree', which is useful on arrival. Beware that in this case the exchange rate does *not* have to be the official one. The KM and DM were used simultaneously until the German mark recently became history. In a way, the Bosnian currency has been given a boost of confidence, as it's now no

Visas

Getting into Bosnia has become easy for many travellers from the west, as visas have been abolished for most countries. However, Australians and New Zealanders still have to get visas in advance. Check the website of the Bosnian Ministry of Foreign Affairs (www.mvp.gov.ba) for the latest on visas, embassies and consulates.

No Visas

Citizens of the following countries can enter Bosnia without a visa: Andorra, Australia, Austria, Belgium, Brunei, Canada, Croatia, Denmark, Finland, France, Germany, Great Britain, Greece, Ireland, Italy, Japan, Kuwait, Liechtenstein, Luxembourg, Macedonia, Malaysia, Malta, Monaco, Netherlands, New Zealand, Norway, Portugal, Qatar, Russian Federation, San Marino, Serbia & Montenegro, Slovenia, Spain, Sweden, Switzerland, Turkey, USA, Vatican.

Visas

All other nationals need to get a BiH entry visa from an Bosnian embassy or consulate abroad (find a complete list at www.mvp.gov.ba). Visas are not issued at the border, unless there are (very) exceptional circumstances. To apply, you officially need to submit a photograph, a letter of invitation (if you are visiting a private person or a company) or tourist voucher (from a tourist agency). People from certain countries will also have to prove they have enough money and that they do not have HIV. Phone the embassy to make sure what applies to you. The price of a single-entry or transit visa is 40KM, a multiple-entry visa is 70KM. longer immediately seen as a replacement for DM, but as a 'real' separate currency. Since German and Finnish marks were swallowed by the euro, Bosnia is the last country in the world with marks, and in daily use, everyone drops the 'convertible' and speaks just of marks. Banks use the code BAM for the currency. Keep all transfer receipts in case you need to change back KMs to another currency when you leave.

Getting money is easy. At all banks and exchange offices you'll get 1,96KM for your euro.

Sarajevo has lots of **ATMs**, both for the Maestro and Visa system, where you can extract cash. Credit cards are accepted in selected hotels, restaurants and shops, but are mostly useless for smaller purchases. You can use your credit card to get cash at banks and post offices however.

There are coins of 10, 20 and 50 *pfenig* (a direct translation from the former German *pfennig*) and 1 and 2 marks. Banknotes exist in 0.50, 1, 5, 10, 20, 50, 100 and 200KM denominations.

Coins and bills are all in two alphabets - the Latin of the Bosnian Federation and the Cyrillic of Republika Srpska. To please people in both entities, most bills have two versions - one where the Latin alphabet is written first, another where Cyrillic is first. Interestingly, the bills from the two parts of Bosnia (except for the 5KM note) also have different people depicted on them, though the colour and design remains the same. All coins and bills are accepted throughout the country.

An interesting number of **errors** can be seen on Bosnian money. On all coins, you'll see pfeniga misspelt as feniga, which is closer to the actual pronunciation. The banknotes (printed in France) also have mistakes: on the back of the Srpska 5KM note, the designer spelt the word *pet*, five, as PET in Cyrillic, which transliterates as 'ret'. Also the last letter of the Cyrillic spelling of writer Ivo Andric is wrong - the reason why the planned 1KM bill with Andric on it never came into circulation.

Roads

Roads in Yugoslavia are bumpy but main roads are generally in a good state. Going is slow due to the hilly to mountainous terrain. Many Sarajevo streets have been renamed over the past few years. Get a hold of a city map with an index that notes the old street name as well as the new one.

Toilets

A central, reasonably clean and free public toilet can be found next to the Gazi Husrev-beg mosque at Mudzeletki Veliki 14.

Refugees

One of the main problems in Bosnia is the return of hundreds of thousands of refugees and displaced persons to their pre-war homes, as stated in the Dayton peace agreement. Until August 2001, 226.891 refugees who were abroad have returned to Bosnia, and hundreds of thousands have returned to their homes - but many thousands will not be able to return home soon, or ever.

Safety

Apart from the threat of mines if you go wandering off the trodden paths, you should be perfectly safe in Sarajevo. Don't be put off by the fact that it is a mainly Muslim city - they know more about hospitality than most western countries. Always keep a close eye on your belongings when in busy streets and on trams, and don't flash wallets or cameras.

Mines

Warning: When in Bosnia, be sure to stay on asphalt or clearly used paths unless you are accompanied by a competent guide who knows the area. Do not enter empty houses or other ruins as they may be mined too. But most of all, do not be paranoid about coming to Bosnia - most of the country is still mine-free and safe trips to the countryside can be organised with local specialists. As a result of the war. Bosnia is littered with about 1 million mines and 'several million' other unexploded ordnance. The number of recorded minefields is 18.600, which 'probably represent 50-60% of the real number'. Most minefields are to be found in the separation zone, the 1.100km long, 4km wide former front line that stretches all the way from Dubrovnik north to Sarajevo. Zvornik and Brcko before turning south via Travnik to Livno. After the war. BHMAC (Mine Action Centre, 7mai od Bosne 8, tel. 20 12 98, info@bhmac.org) was charged with clearing the mines and informing the population and others about mines. Until now 120.000 mines have been neutralised on an area of 24km2. The number of people injured of killed by mines in Bosnia has been decreasing every vear: 108 were killed and 518 injured in 1996, while in 2001 'only' 16 died and 33 were injured.

BHMAC regularly makes maps showing the mine situation, marking known minefields with red dots. cleared minefields with blue ones, and the location of mine incidents as a yellow flame. These maps are unfortunately unavailable on internet, though you can view some low-quality, old maps. Surf to www.bhmac.org/bhmac and click to Information Department to view a rather scary map of Sarajevo with the red ring of untreated minefields (only the situation of 1998, unfortunately). You'll see most incidents occur around the airport, but there are a fair number of yellow flames in the suburbs close to the centre. There is also another map online depicting Sarajevo's surroundings, where you can clearly see Sarajevo's front-line bottleneck at the airport (see What to see - the siege) and the formerly Bosnian army held Igman mountain surrounded by mines. The detailed mine situation map for Sarajevo can also be seen at the Tourism Information Office.

The offices of BHMAC in the Marsala Tita barracks can be visited for more information if you contact them in advance.

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Restaurants

American

Big Country Branilaca Sarajeva 20/I, tel. 061.27 74 12, bethanylindsey@hotmail.com. A star-spangled corner of Bosnia with good quesadillas, salads and steak specialities. Set on the first floor of the building opposite Café Opera, it has good coffee to go with a book from the English-language library (to lend or exchange) next to the bar. On Sundays, stuff yourself with the only Tex-Mex breakfast in town, and hang around to watch the free Sunday movie. Open 09:30 - 23:00.

Ascinica

A&Dz Mali Curciluk 3. Delicious and cheap Bosnian food in a somewhat anonymous marble setting - if you're thinking of setting up a McBosnia chain, this is the model you're looking for. Our colleagues at Let's Go liked this place so much that they left a framed recommendation on the wall before they did what their name suggests. Open 08:00 - 18:00. 4-7KM

Mirza Nize Banje 1, tel. 20 02 90. Just north of Mula Mustafe Beseskije and behind the market hall, Mirza is one of the better ascinica restaurants in town. Clean and modern, it has the full range of delicious Bosnian snacks. Open 08:00 -20:00, Sun 08:00 - 16:00. 4-8KM

Bosnian

Aeroplan Saraci 6, tel. 53 56 90. A Sarajevo classic, Aeroplan combines two cute courtyards with clock tower views and pleasant indoor seating with somewhat stiff staff. The food is very decent Bosnian nosh, but for culinary excellence you may want to head elsewhere. Great to go with newcomers though. Open 11:00 - 24:00. 15-25KM

Amerikanac M. Tita 36, tel. 44 17 16. Now who would want to go out to a bland restaurant with average food, a sullen atmosphere and bad service? Indeed: avoid. Open 12:00 - 23:00. 15-25KM

Inat Kuca Veliki Alifakovac 1, tel. 44 78 67. Charming restaurant set in the tiny house opposite the old town hall. The building used to be across the river, on the spot where the town hall now stands. The story goes that in 1894 the owner refused to sell his land to the Austrians for their town hall unless they reconstructed the house on the other side of the river - and here it is. The ground floor has an open kitchen, where you can see local specialities being freshly made, and can point out things to take away. Upstairs are two floors with small tables around balconies where you can peek down into the kitchen, and a few delightful little *kamerijas* (bay windows) with good views. The Bosnian food on offer won't dissapoint; hat Kuca serves everything from hefty snacks like *burek* to full meals. Great

The ladies love it www.inyourpocket.com

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Morica Han Saraci 77, tel. 23 61 19. Tourist trap inside the old Morica Inn. Very nice setting, but with average food and listless staff. Open 07:00 - 22:00.

To Be Cizmedziluk 5, tel. 23 32 65. One of our favouritesa tiny two-storey restaurant serving delicious steaks, spaghetti and seafood and withgood regional wines. Try the grilled squid (15KM) with a glass of dry Croatian white for a classic Dalmatian meal. The classic Sarajevo war posters you see on the wall (a cellist playing inside the ruins of the old town hall) are for sale for 10KM. Open 11:00 - 23:00. 8-18KM

Cevabdzinica

Hodzic Bravadziluk 34, tel. 53 28 66. A modern family-run marble-clad cevabdzinica with a private salon in the cellar and a fridge in the back displaying all the wonderful shapes you can make with minced meat. We know that Mr. Hodzik speaks at least one word of English (yes), and likes to repeat it a lot. Open 08:00 - 22:00.

Kastel Mali Curciluk 11, tel. 06113 15 46. Tiny, oldfashioned cevabdzinica serving *Banjalucki cevapi*: small square versions of the otherwise round meatballs. Still tastes good though.

Chinese

China Garden Cumurija bb, tel. 061 74 00 30061 14 77 43. Disappointing restaurant that still manages to attract quite a few foreigners as it's the only Chinese one in the centre. The interior is shabby and slightly tacky, and the food we had can best be desribed as unimaginative. Open 11:00 - 14:30. 10-15 KM

Fast food

Kod Mahira Kovaci 57, tel. 53 15 32. Just up steep Kovaci from Bascarsija, Kod Mahir is a local favourite for late pizza. Open 09:00 - 24:00. 5-12KM

Pizza Hot Trg Fra Grge Martica 1. Delicious pizza for just 1KM/slice. This place is popular - *In Your Pocket* did a count and half the people walking through this street at lunchtime head for Hot. Open 09:00 - 24:00.

Italian

Al Saraceno Skenderija 14, tel. 44 52 00. Quite rightly an expat favourite, this cheap and cheerful trattoria was recommended to us by several people. The slightly shabby interior is filled with old paintings and tables with red chequered tablecloths. Great pizzas (6-7KM) and excellent steaks are served at very reasonable prices, and there's a wide range of vinegars and sauces available to chuck over your food. Good place for foreign-reporter-spotting - we sighted the BBC. Open 10:00 - 23:00.8-12KM

Bella Italia Cobanija 1, tel. 21 88 48. Brightly-lit, modern Italian restaurant specialising in pizza, pasta and ice cream. Though the interior is quite anonymous and hung with too many soft drink ads, the food is good, and the large terrace along the Milacka very pleasant. Open 11:00 - 23:00.8-16KM

International

Club Jez Zelenih Beretki 14, tel. 65 03 12. Very good upscale restaurant set in a secret cellar next to the Jezz Club (see Sarajevo By Night) - enter the passageway opposite the Orthodox Cathedral, pass the Ramona café and enter the door on the left to see the first of four Harley Davidsons. The owner, a Bosnian war hero whose framed photos grace a pillar, collects antiques, paintings and motorcycles and has crammed the place with them. Despite the upscale appeal, the restaurant retains a cosy feeling so that you can loosen that tie while you tuck into you Bosnian or international dish. Open 17:00 - 24:00, 20-25KM

Lebanese

Cedar Hadziristiceva bb, tel. 20 97 89, cedar-

Ir@bih.net.ba. The self-proclaimed first Lebanese restaurant in the Balkans is one of the top choices in Sarajevo. Set on Zelenih Beretki, the interior thankfully is only vaguely Mediterranean. Starters, the main attraction of Lebanese cuisine, are priced between 5-8KM, while vegetarians can endulge for about 10-14KM. The *kafa misvije* (grilled meat, 15KM) that we had was deliciousely spiced, and came with fresh vegetables and pita bread. Finish off you meal with a puff of *narquila*, apple-flavoured tobacco. Not the place for locals to gin with a secret *amour* - the whole expat community seems to dine here in shifts. Open 12:00 - 24:00. 15-23KM

Seafood

Dubrovnik Logavina 5, tel. 44 78 30. An air of exclusiveness surrounds Dubrovnik - you have to ring to get in, and as your coat gets locked out of sight in a cupboard you get to see photos of (other) famous guests. The service is as good as it is distant, and the interior also is of an upscale blandness that could place the restaurant anywhere. Still, the embassies are happy to send their visiting bigwigs here to enjoy the excellent fish and meat specialities that come at relatively high prices. Open 10:00 - 24:00. 25-40KM

Konoba Ferhadija 11, tel. 66 81 60. It's back to the 1980s in this cellar restaurant on Sarajevo's main pedestrain street. Surrounded by suitably salmon pink walls select your type of fish - but note that prices are listed per kilogram, so indicate how much you want or ask the weight so you get an idea of the total price. Open 11:00 - 24:00, 10-30KM

Ragusa Ferhadija 10b, tel. 44 25 4166 58 41. What seems to be a tourist trap seen from the street, is a most pleasant little tavern using the old (Italian) name for Dubrovnik and specialising in grilled food and *morska hrana*, seafood. Grab a table amidst green fuzzy walls and colourful decorations to order the good fish dishes or cheap pizzas and pastas (6-8KM). Open 09:00 - 24:00.6-20KM

Maps

Don't rest before you have a copy of the excellent *Sarajevo plan grada* map by Sertarija (recognisable by the yellow background and green edge), available for 10KM from their bookshop on Marsala Tita 19, and from tram stop kiosks. Unlike others, this map covers the area all the way west to llidza and the Vrelo Bosna springs, has a good city centre enlargement, shows all bus and tram lines, has a street index, and a map of the surrounding mountains. Cafes

Access Zmaje od Bosne bb, tel. 20 00 7065 08 7120 00 70, sarajevo@wus-austria.org, www.access.ba. The café with the highest concentration of students is set in a building the middle of the university campus, and next to the heavily guarded SFOR barracks. The Access centre also houses an internet café. The terrace overlooks the entrance to CIMIC-CPIC, SFOR's press information centre, which is often featured on the background of BBC and CNN reports. See Useful Addresses for details on how to get there.

Atrium Ferhadija 14A, tel. 65 17 58. Set behind Black Swan, this is a spaceous, arcaded café overlooking a courtyard, where you can relax and flip through one of its dogeared foreign magazines. Open 10:00-23:00.

Black Swan Ferhadija 14A. Loud music that has the poor fish dancing in their tanks can be consumed sitting in low chairs. There's no escape for deaf people either - just have a look at the modern art gracing the yellow walls. Open 08:00 - 23:00.

Buybook Radiceva 4, tel. 20 65 45, hegbi@yahoo.com. Small café where you can browsebook, drinkcoffee, picknose and flirtpeople before you buybook. Open 09:00 - 22:00, Sun 10:00 - 18:00.

G&S Industry Ferhadija, tel. 035 28 05 03. Popular bakery and café on the corner with Trg Oslobodenja. The standup bakery section has huge pizzas, warm cherry and applefilled strudel and good German-style bread. Open 07:00 -22:30.

Gradska Kafana Trg Fra Grge Martica 4, tel. 20 79 61. Serving food but mostly cakes and coffee, this café is a major meeting point when the terrace spills over the shady parts of the square in front of the Catholic Cathedral. Cevapcici-lovers will be happy to note that it occupies the location that McDonalds failed to get. Open 07:00 - 23:00.

Hamam Mula Mustafe Baseskije 21, tel. 23 77 78. Pretty and modern café stuck to the outside wall of the hamam building. The bright space is ideal for a quiet coffee with cake or ice cream before you hop on the tram. Open 08:00 - 24:00.

Illy Ferhadija 7. This small café on the first floor of the market hall is the first to open every day. If you nudge the annoying curtain away, you have a great view of the cheese and eggs section in the hall *without* the smells. Open 05:30 - 23:00.

Imperijal Marsala Tita 56, tel. 21 06 99. Classic café serving coffee, cakes and meals the way they did in good old Austro-Hungarian times. Imperijal also more or less is the starting point for the evening stroll along Ferhadija. Open 09:00 - 22:00.

Kiborg Strosmajerova. The third café with terrace along Strosmajerova is a shabby but happy affair, with two floors filled with young 'uns and loud house music. Downstairs there is a surprisingly large pizzeria with a central staircase that could have featured in Fawlty Towers. Open 08:00 - 23:00.

Linea M Obala Maka Dijdara 7, tel. 66 62 11.

Unspectacular café named after the Italian linear cartoon. The reason we list it, is the shady terrace overlooking the Milacka and the grand Austro-Habsburg buildings on the other side of the river. Open 08:00 - 22:30, Sun 08:00 - 20:00.

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Clou Mula, Mustafe Beseskije 5, tel. 061 20 39 84. Half the fun of this tiny jazz cellar is finding it - walk through the eerie-looking hallway, cross a courtyard and descend into the two small rooms that hold an amazing amount of people, smoke and jazz vibes. Every Friday and Saturday at 23:00 they somehow also manage to fit a band in. Open 20:00 05:00

Jezz Club, Zelenih Beretki 14, tel. 65 03 12. Small but famed jazz club hidden in the passageway opposite the Orthodox Cathedral (pass the Ramona café, enter the door on the left and pass the Harleys - see the Club Jez restaurant review for more). Two small cellar rooms host regular concerts and jam sessions, mostly by local and ex-Yugoslav musicians, sometimes foreign ones. Open 19:00 - 04:00.

Metropolis Titova 21, tel. 20 33 1520 32 65. A popular café with trams rumbling by and a rather corny interior (exciting city names, clocks with the time in New York etc.). The second level is where average pizza, pasta and snacks (including the sandwich with chicken breasts) are served. You could conceivably head here for the full continental breakfast (only 4KM) though. Open 08:30 - 23:00, Sat 09:00 - 23:00, Sun 11:00 - 23:00. 7-15KM

Obala Art Centre H. Kresevliakovica 13. tel. 66 81 86. A modern film-themed café linked to the Obala cinema, just south of the river. The place has bare furnishings but also an attractive studenty clientele chatting over coffee, a Stella or perusing one of the art and movie magazines available here. Open 08:00 - 22:00

Prospero Marsala Tita 56/II, tel. 21 49 08. A high-brow artists' café next to the Kamerni Teatar 55. on the second floor. Clad with photos of theatre productions, this is where a mix of people from the art world have their coffee or where visitors wait for a performance. Open 08:00 - 22:00.

So.ba Obala Maka Dizdara 3. Funky little café/bar inside the Art Academy building along the Milacka. Through the smoke you should be able to see students hanging out around raw plywood tables. Occasionally hosts parties. Open 09:00 22:00. Sat. Sun 12:00 - 22:00

Stari Grad Obala Kulina Bana bb. tel. 23 71 00. A stylish café with a pleasantly shady terrace overlooking the Milacka river and the Cerava mosque, yet far enough from the traffic on the busy road. Open 07:00 - 24:00.

Internet cafes

Access Zmaie od Bosne bb. tel. 20 00 7065 08 7120 00 70, www.access.ba. 10 terminals at 2KM/hr. Open 09:00 - 23:00. Sat 09:00 - 18:00.

Canara Ferhadija 12, canara@bosnia.ba. 3KM/hr.

Click Kundurdziluk 1, tel. 23 69 14. 17 computers at 3KM/hr. Open 09:00 - 23:00

EasyNet Kundurziluk bb, tel. 23 85 9123 85 91, www.easynet.ba. Modernflat-screen computers with 128 KBPS connections at 3KM/hr, or 2KM/hr between 23:00 and 08:00. Printing 0.20KM per page. Open 24hrs.

Gemini Senoina 16. 18 computers 2KM/hr. Open 24hrs. Refref Net Saraci 77. The cosiest internet café in town. Surf for 3KM/hr, or become a member (5KM/year) and surf for just 2KM/hr. Open 24hrs.

Bars

Berlin Gimnaziiska 9. Hidden at the back of an alley. Berlin is a funky addition to Sarajevo's nightlife scene. The room is decorated with pictures of the Wall and wasteland, and the owners are eager to meet foreigners and their record collections. In Berlin, every day is party day: Mon: party, Tue: extra party, Wed: light party, Thu: super party, Fri: ultra party, Sat: party party. Sun super light party. On Saturdays, the resident DJ spins records (hip hop) to get the crowd moving. Find it down the alley next to the large school building on Gimnazijska - look for the yellow sign. Open 09:00 - 01:00.

Celtic House Kranjceviceva 43. If you roll out of a bus or train longing for Guiness, all you have to do is cross the square in front of the train station to find an Irish pub. Though not really a meeting point for expats, it has the standard Irish wooden interior so much of us long for in far and strange countries, and Guiness (6KM), Budweiser, Stella and Heineken beer. Open 09:00 - 24:00. Sun 16:00 - 24:00.

Cinema Club Marsala Tita 28. Down the stairs beneath the sign reading Beijing in the alley between Marsala Tita and Branilaca Saraieva, and vou'll find not a Chinese restaurant but this rather gloomy bar that has nothing to do with films except for the movie posters lining the walls. Open 09:00 - 03:00.

Cotton Club Branilaca Sarajeva 47. If you like blue lighting mixed with lots of loud hip hop music and a studenty crowd, this is the place to be. The cordial crowd at the bar should be happy to chat, otherwise you can retreat upstairs with your beer. Open 24hrs.

Dublin Ferhadija 28. Every city needs its Dublin, and here is Saraievo's. Not a true Irish bar (which may be a good thing), it does have a wide selection of beers and a lively crowd, as well as a cellar that is just waiting to become a fire hazard. Find Dublin signposted off the main street in a courtvard. Open 08.00-02.00

Havat Club Kundurdziluk 6. Grab vour mobile phone. leather coat and trophy girlfriend before entering this faux upscale bar. Talk rubbish to other idiots, or get friendly with the owner so your picture may grace the walls one day too! Open 08:00-23:00

Kangaroo Strossmajerova 1. A small, modern bar with a popular big terrace in summer. No links with Australia, but the good-looking clientele will have you hopping around. Open 08:00 - 24:00.

Marquee Obala Kulina Bana 6, tel. 061 13 21 17. Rock and roll, is back in town baby, and it lives forth in the two-room 'rock club' Marquee, where the Beatles, Elvis and Jimi Hendrix glance down from the walls at the drum kit and instruments that always stand ready for anyone willing (and preferably able) to play. The bar that you can hang at to chat with the DJ is a nice feature. The filthy toilets are not. Open 10:00 - 05:00.

Muppet Ferhadija 12, tel. 20 67 46. Sarajevo apparently has a weakness for Muppets: apart from this bar there was also once a hardware store called *Gonzo* on Bistrik and there's a whole load of Muppets running the country. As is to be expected, Muppet caters to party-minded schoolgoing kids, and is no place for puritan bald-headed eagles. Regular events include live music (Mon, Wed), Heineken parties (beer 2,5KM, Wed) and wodka parties (drinks only 1KM, Sun). Open 24hrs.

Old Town Tabaci 2. Walk down Helaci at the bottom end of Bascarsija square and turn left to find this down-to-earth, local bar. Local music often inspires the guests to spontaneous parties, though Wednesday is official party night (with wodka/ orange juice for 1KM). The cordial owner is proud of the 'beautiful girls and good coffee' in his bar. Open 09:00 - 01:00.

Sky Gazi Husreybegova 55. Three levels of marble floors and tables filled with chatting youngsters surrounded by smoke and ear-splitting house music. The two tables featuring a nosmoking sign must be a joke, right? Open 07:00 - 23:00

Fun & funky

Barhana Dulagina Cikma 8. Wander into the smallest alley of Bascarsija (just off Saraci) to find the funkiest bar of the old town, where the alternative crowd meets. Nothing fancy, the bar has graffitied blue walls and a bunch of tables. Drum 'n bass and triphop gets the kids smiling here. Visit on Friday to see a DJ in action. Open 11:00 - 03:00.

Central Strossmajerova, tel. 20 04 42. Cool cats meet hip kittens at this most loungy and popular of Saraievo bars. Expect stylish design and comfy furniture for chilling out upon (hey, isn't that Ikea's LACK table and DUNÖ lamp?). The menu lists cocktails at 7KM, and 15 kinds of beer. The slightly nutty staff make the experience all the more interesting, and the terrace out front is a major meeting point in summer.

The Bar Marsala Tita 7, tel. 23 34 95. Naming this place the Bar is downright arrogant of course, but they have a point, because it may well be the best bar in Saraievo. Just west of Alipasina mosque in the BiH Sume building, this is a complex of cellar rooms furnished with comfy couches and bathed in red and orange light. You'll feel OK here, especially after having chilled out on the groovy music that is played. Open 00:00

Clubs

Bock Musala bb. Also known as FIS, this is a very lively club near the Tesla cinema with Maja-like decorations and cosy seating. A wide range of music is played, appealing to expats and beautiful locals alike. The bar reportedly accepts payment in several currencies including the Jamaican dollar, but don't expect the rates to be good. Open 19:00 - 03:00.

Internet Club Marsala Tito 7 (entrance on Kranjceviceva). Right next to The Bar, but on the other side of the building, you can connect with other people in all kinds of ways here except by internet, as there are no computers. Just loud and varied music and Sarajevo's party-minded crowd. Open 20:00 - 03:00.

Urban Club Max Tekija Cikma 1, tel. 21 04 44. Generally avoided by the expats (and therefore worth visiting for a new experience), this is Sarajevo's only hard punk gothic underground club. This crowded, small basement is where black-clad kids jump around to punk and heavy metal music. Come early to enjoy the mayhem - for some reason it empties out at 23:00. Beer only 2KM. The cellar is unmarked: to find it, walk from Strosmajerova down Cumurija, and go into the tiny alley near the Chinese restaurant, then head down the stairs on your left.

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Instant Sarajevo 2004

Sights

Museums

impressive armoured train.

History Museum Zmaia od Bosne 5. tel. 47 04 18. The permanent exhibition of this box-like building next to the National Museum is closed, but the room at the back occasionally holds small exhibitions on topics from Bosnian history. Parked outside are some of the weapons the partizans used to terrorise the Nazis in WWII. as well as an

National Museum Zmaja od Bosne 3, tel. 66 80

2766 80 25. Under endless restoration, this good museum is only open two days per week, and only for a few hours. If you are in town at the right time, the museum is certainly worth a visit

On display is the Saraievo Haggadah, a beautifully illustrated 14th century book originating from Barcelona that is one of the most important Jewish relics in Europe. The pictures in the book break the traditional rules by depicting humans and also showing the world as round - a heretical idea at the time.

One wing of the main building holds the newly arranged collection of archeological finds: Greek and Roman tombstones, mosaics and pottery, as well as medieval artefacts like rusty swords, jewelry and coins. Unfortunately, texts are in Bosnian only. The courtyard holds the University's modest botanical garden, where Japanese apple trees have survived the war, as well as some impressive Stecci, carved medieval Bosnian tombstones that are the symbol of the country, and of which thousands still remain across the country. The three other buildings around the garden hold the library, the natural history department with the usual stuffy collection of stuffed animals (although the eagles are impressive) and finally the ethnography museum. The latter houses the beautiful interior of an 18th century Bosnian house. comparable to the Svrzo house (see Ottoman Sarajevo) and with English-language texts. Furniture and dressed dolls are used to show how Bosnian families followed trends from Istanbul first, but later became more influenced by fashion from Vienna. One scene shows the embarrassing way that girls met boys - the lad would sit outside the latticework and pluck his sitar while the girl, with full consent of her parents, would sit inside to be wooed. Open 10:00 - 14:00.

Galleries

Art Academy Gallery Obala Maka Dizdara 3. Occasional exhibitions in the impressive former evangelical church along the Milacka. Open 10:00 -17.00

KNAP Branilaca Sarajeva 20, tel. 071 23 09 52. Excellent little gallery with art by Bosnian artists like Emir Dragur (paintings, from 1,000KM). Our favourites were the wooden books and the brightly painted firewood (39KM per log). Open 11:00 - 19:00.

National Gallery Zelenih Beretki 2. Occasional exhibitions in the hall next to the Dom Armije. Open 12:00 - 19:00.

Novi Hram Mula Mustafe Baseskije 38, tel. 23 32 **80.** Gallery inside the new synagoge with changing exhibitions. Open 10:00 - 19:30, Sat 10:00 - 15:00.

Orthodox Church Museum Mula Mustafe

Beseskije 59, tel. 53 47 83. Reopened in 2002, this is one of the oldest museums in town, dating back 100 years. The museum shows a small but interesting collection of silver and gold objects, robes and most importantly a large collection of icons, many from Crete, dating from the 1600s. Locally-made icons are usually recognisable by the absence of background pictures, filling the space next to depicted saints with patterns instead of views. Most graphic is the icon named 'Liturgy of the righteous and the sufferings in hell', where dog faced demons with sagging breasts torment the sinners on their way to hell. Although there are no English-language texts, the staff may be able to guide you around in English. Open 10:00 - 15:00.

Around town

Saraievo suburb walks The suburbs on the hills immediately around the centre make for great destinations for walks. You'll see many neighbourhood mosques, traditional old family houses, twisting cobblestoned roads, village life, and war damage. The map coordinates mentioned below refer to those on the Sejtarija map (see Shopping). As always, do not leave the roads, as these routes pass through the former front line - there are still plenty of mines. Breka & Smreka (2.5hrs). From the centre, head north through the streets of Bielave to Breka (M-4) and take the pretty Grdoni road to Smreke (N-3). From here go down Pasino Brdo (O-4, with excellent views) to the centre, or via Put za Barice, passing through a ruined Serb village. The Fortress (1hr, N/O-5). From Bascarsija square, head up Kovaci and then Ploca, passing the old Visegrad Gate. Continue up Vratnik mejdan and Carina until vou reach the large ruined for tress looming over the Milacka gorge. You can walk around it, but be careful, there's a 50m drop to the river and no fence. On the way back, head down the steep allevs to reach the small for tress on Jekovac, and down Nevjestina to the river where you can have a drink on the Bazen café terrace, or continue on Visegradska kaprija and Moscanica to the Goat's Bridge. Goat's Bridge (Kozja Cuprija, 2hrs). From Bascarsija, head north along the river, passing the Bazen terrace, and staying on the small road passing next to the swimming pool. After 40 minutes you'll come across the beautiful 16th century Goat's Bridge, spanning the Milacka with one large arch. Brajkovac (1hr). Head south from the centre along Zagrici or Za Bereglokom to reach Brajkovac (M-7), high up on the mountain, again passing through the old front lines.

Information & tours

Sightseeing Tours Tel. 23 51 09066 19 18 8023 51 09, *ijo2@ekno.com*. Proud to be the first licensed guide of BiHr, Zijad Jusufovic can take you on tours of Sarajevo and surroundings. Join a two-hour walking tour of town (30KM), a more comprehensive tour of town by car (from 200KM) or a trip to any destination in the country. The four-hour *Mission Impossible* tour (300KM, includes car)focuses on the 1992 - 96 seige. Not all comments we heard about his tailor-made tours have been positive, so make clear plans if you want something out of the ordinary.

Tourist Information Centre Zelenih Beretki 22a, tel. 22 07 2422 07 2153 22 81, www.sarajevotourism.com. The friendly and helpful staff will take time and help you plan your stay in Sarajevo. They hand out brochures and (very basic) free maps, can advise on bus and train schedules and sell maps and books. They can't book hotel rooms, but will advise on options. **City tours** can be arranged (80KM for 2,5hrs) if you book in advance. Find the tourist office near the Bezistan bazaar and the ruin of the Europa hotel, on the street running between the Milacka river and Ferhadija. Open 08:00 - 20:00, Sat 08:00 - 16:00.

Jewish Sarajevo

Ascenah Synagogue Hamdije Kresevljakovica. A large, neo-moorish style synagogue from 1902. Heavily damaged during the war, it now is back in use by the Jewish community which now numbers about 700 (instead of the approximately 1500 Jews that lived in Sarajevo before the recent war).

Jewish cemetary Put Mladih Muslimana. The oldest burial ground in Sarajevo is the Sephardic cemetary from 1630. Unfortunately, it was in the front line during the war, and the gravestones, walls and ceremonial hall (from 1930) were damaged. Now that the area is demined, it awaits the renovation that the UN plans to fund.

New Temple memorial Branilaca Sarajeva 24 (Bosnian Cultural Centre courtyard). The hideous Bosnian Cultural Centre marks the spot where until WWII the magnificent (other) New Temple synagogue used to stand. A large stone menorah in the dark courtyard is all that points to the former use of the terrain.

Old & New Temple Mula Mustafe Beseskije 38. The grey stone building on the small square is the former Old Temple, a synagogue built in 1581. Consumed by fires twice, it was used as the Jewish museum since WWII, but has been closed since the recent war. The restored white building next to it, built in 1821 to accommodate the large number of worshippers, is the New Temple, now in use as a gallery. Open 10:00 - 19:30. Sat 10:00 - 15:00.

Skakavac waterfall Take minibus 69 from Sutjeska (the main bus stop on Alipasina) to the end point in Nahorevo village, north of town. from here you can hike to the impressive Skakavac waterfall. There are good views of Sarajevo, and on the way back you can easily climb to the top of the 1533m mountain.

Vrelo Bosna springs & Rimski most 3km west

of Ilidza. A startlingly beautiful park at the foot of Igman mountain is where the river Bosna literally spurts to life from the rocks. Cascading down a series of ponds and lakes, it meanders its way north to meet the Miliacka from Saraievo. much later joining the Sava on the border with Croatia, and emptying into the Danube at Belgrade. The Vrelo Bosna park consists of the small green islands between the many streams, linked by wooden bridges. To get there, take tram N°3,4 or 6 to llidza, walk through the shopping area, cross the pedestrian bridge and cross the park with the Terme hotel. You'll arrive at the head of Velika Aleja near the Casa Grande hotel, where you can take a fijaker (horse cart) or walk the 3km to the springs. There are parking places at near Casa Grande, or near to the springs in Vrelo Bosna village when approached from the Mostar road to the north. If you have surplus energy, walk back to Ilidza following the road east through Vrelo Bosna village, cross the busy Mostar road, turn right after the large church of Plandiste village onto the old road which rejoins the Mostar road further on. After 500m, turn right onto a gravel road and you'll cross the peaceful Bosna river on the pretty 16th century Rimski most (Roman bridge), made of carved stone and supported by seven arches. It is named so for the Roman stones the Ottomans used for its construction: Ilidza was the location of an important Roman settlement, possibly with a temple, and old stones were used as convenient building material throughout the ages. You can either catch a bus on to llidza bus/tram station by going back to the Mostar road and waiting, or walk the remaining 2km by following the old road straight ahead, crossing the Zeljeznica river on the second bridge. Remember the landmines; stay on the roads

Austro-Hungarian Sarajevo

Latinska cuprija The crumbling stone bridge that links Bascarsija to Latinluk, the area where the Christians used to live, dates from 1565, though was rebuilt after flood damage in 1798. It was near this bridge, on the corner of Zelenih Beretki, that Archduke Franz Ferdinand and his pregnant wife Sophie were assassinated on June 28, 1914, sparking off World War I. At the time. Serb nationalists wanted to unite the Serbs living in Austrian-dominated Bosnia with the Serb state north of the Drina, Ironically, Ferdinand was a target because he was in favour of giving more rights to Bosnian Serbs - the reasoning was that the goal of a Greater Serbia would be reached sooner with more disgruntlement in Bosnia. Both Ferdinand's visit and the assassination atempts were marvellously bungled. The timing of the visit was unfortunate. on Ferdinand's wedding anniversary but also on the main Serb national day. The couple had been warned of political unrest, but did not want to lose face. Police presence was minimal despite the warning. Ferdinand sat in an open car, and asked the driver to go slow. There were seven conspirators. Two were on Cumurija bridge the first one noticed a policeman nearby and lost nerve, the second had a granade that he lobbed at the car. Badly aimed. the granade bounced off the hood and exploded underneath the next car, injuring several people. The assassin swallowed cvanide and jumped into the river, only to vomit and discover the river was only 20cm deep. After arriving at the town hall (passing three other conspirators who did not act). Ferdinand decided to visit the injured in hospital before visiting a museum as planned. Ferdinand left the town hall to go to the hospital (passing the sixth assassin, who did nothing), but the driver was apparently misinformed of the destination and turned down Franz Josef street (present-day Zelenih Beretki). Wanting to back up, the car stopped two metres in front of a surprised Gavril Princip, a 19-year-old Bosnian Serb, who fired a gun twice, hitting Sophie and Ferdinand. Both were taken to the Konak, and died a little later. Princip tried to kill himself with the gun and cyanide, but was assaulted by onlookers and arrested. Austria had no choice but to react strongly to this attack, blaming Serbia even though a link with the Serbian government was never proved. The complicated set of political alliances and geo-political interests tumbled Europe into war. All conspirators except one were arrested, and Princip died of tuberculosis in isolation in Theresienstadt prison. He is buried in Sarajevo's Christian Orthodox cemetary. A statue for the murdered couple was erected near the bridge, but this was taken away in 1918. Then, after World War I, Princip became a national hero, the bridge was named after him, two metal footprints were set in the pavement where he stood shooting. and a museum was opened on that corner. After the war began in 1992, Bosnians started to dismantle anything that reminded of Yugoslavia, erasing the footprints and closing the museum (the collection was saved by a curator and lies in the basement of the Jewish museum). Now it's simply the Latin bridge again, and there are plans to re-erect the statue of Ferdinand and Sophie, as well as to replace Princip's footsteps.

Post office Obala Kulina Bana 8, tel. 65 06 18. Built in 1909 by Josip Vancas (who constructed several large buildings in town) and modelled after the secessionist Viennese postbank. On May 2, 1992, disaster struck when the building was first dynamited, and then shelled until just a carcass remained. This brought an end to the postal services, but also to nearly all telephone connections, as the main switchboard was here. Sarajevans had to rely onforeigners to bring letters in and out of the besiged city. Now the post office has been restored to its full splendor again - walk in to admire the huge, bright central halfeaturing the only postcard-dispensing machine in the Balkans. Open 09:00 - 16:00.

The Sarajevo siege

Sarajevo roses & massacres All over town you willfind the tell-tale scars of grenade explosions on the ground and on walls - a hole surrounded by afan of chipped asphalt or concrete, blasted away by shrapnel of the grenade casing. Sometimes the holes have been filled with red cement, somewhat resembling roses. These **Sarajevo Roses** mark the sites where the granades killed civilians, and tradition has it that you do not step on them. The worst single incident occured on August 28, 1995, when a granade fell near a queue of people waiting for bread behind the market hall on Ferhadija. 43 civilians were killed, many more wounded. A white plaque at the rear of the building commemorates the victims killed by *Srpski zlocinci*, 'Serbian criminals'.

Tunnel Museum Ilidja, Tuneli 1 (Donji Kotorac 34), tel. 62 85 9146 68 85 , tunel@bih.net, http:// tunel.bih.net.

A half-wrecked house south of Sarajevo's airport runway houses a small but fascinating museum. During the war, the airport (held by UNPROFOR) was the only link between the besieged city and the Igman mountains which were also held by the Bosnian army. People could get in and out of the city by running across the runway, fully exposed to sniper fire. UNPROFOR built barriers to stop people from crossing. After a number of months, the Bosnian army made plans for digging a tunnel under the runway, and the Kolar family provided their house and garden.

Despite heavy shelling, ground water problems and other difficulties, the 800m long tunnel was finished seven months later. Rails were installed and special carts made to facilitate transportation of goods and dignitaries (the Bosnian president was carted though on his way to a parliament meeting once), electricity and telephone cables, oil and water pipes were laid. Throughout the siege, the tunnel was the only link between the city and the outside world, and was essential for getting people, food, weapons and other supplies into the city.

The Kolar family have turned their house into a **museum**, and you can waik through a 20m stretch of the tunnel (the rest has collapsed). Their one-room exhibition shows the tunnel carts, while a video shows a documentary of the building and use of the tunnel. **To get there**, take tram N°3.4 or 6 to the end stop at llidza, then change to bus N°32 to Butmir. Get off at Ulica Tuneli (Tunnel Street, ask the driver - it's one stop before the SFOR airport base) and walk down Tuneli, turning left at the end. Bus N°32 departs from llidza every 15-30 minutes, every hour on the hour on Sundays. Alternatively, a taxifrom llidza should cost 5-10KM. The tourist office has a brochure about the tunnel with a map. Open 09:00 - 18:00.

Town hall Obala Kulina Bana bb. The beautiful pseudomoorish town hall was built by the Austro-Hungarian rulers in 1894, and was turned into the National Library in 1945. During the war, it was intentionally targeted with some 50 shells, as a plaque commemorates: 'On this place Serbian criminals in the night of 25-26 August 1992 set on fire the National and University's Library of BiH. Over 2 millions of books, periodicals and documents vanished in the flame. Do not forget - remember and warn'. The building became a symbol for the besieged city as the wrecked interior became a venue for concerts and exhibitions and a popular taping spot for foreign cameramen during the war. With Austrian help, the glass dome roof was reconstructed after the war, but the rest of the building stands empty for the time being.

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Catholic Sarajevo

Catholic cathedral Josipa Stadlera 2, tel. 53 69 1753 69 17. A pretty yet unspectacular church on Sarajevo's main pedestrian street. Well restored after being heavily damaged in the war, it was built in 1889 by the Josip Vancas, the same architect who designed the post office. And also here, Vancas copied another building, in this case the Notre Dame cathedral in Djion (France). It still is an essential addition to the town's religious cityscape - within a few hundred metres you'll find Sarajevo's main Catholic. Orthodox, Muslim and Jewish buildings. Interestingly, the painting on the wall next to the cathedral door is the only one we've ever seen in a Catholic church with a depiction of a mosque (though the painter went to some length to make the one minaret he dared to paint rather blurred). English-language mass: Sun 12:00.

Sv. Ante Franjevacka. Again proving Sarajevo's religious tolerance, this church and monastery complex is just metres away from the Ottoman representative's residence (and, not unusual for Catholics, also opposite a brewery). Josip Varcas built the bright red ensemble (after his own design this time) in 1914, and the church has a modern interior with two statues of Saint Anthony. Mass: 07:00, 08:00, 18:00, Sun 08:00, 93:01, 11:00, 12:00, 18:00.

Orthodox Sarajevo

Evangelical church Obala Maka Dizdara 3. The damaged yellow building along the Milacka river, whose dome reminds of Budapest's parliament house, now holds the Academy of Fine Arts. The central (church) part was built in 1889, the wings followed a decade later. Awaiting renovations, you can only visit the gallery room and the So.ba café.

Old Orthodox church Mula Mustafe Beseskije 59, tel. 53 47 83. An anomaly between the mosques, the ancient Serbian Orthodox church of St. Michael the Archangel dates from medieval times, the foundations and the unusual arcade structures are even early christian (5th/6th century). Although the building is plain, grey and squat seen from outside, the icy cold interior is beautiful, with a large balcony (for the women) and a carved wooden iconostase, the screen holding icons that shields off the altar. Often destroyed by fire, the current structure that dates from 1740 was ironically badly damaged by Serb shells during the seize.

Orthodox cathedral Zelenih Beretki. The cavernous and icy-cold interior of the *Church of the Most Holy Mother* of Godfrom 1868 is worth peeking into for the large iconostase holding icons made in Russia, installed here by Russian masons sent by Tsar Alexander II. As a proof of religious tolerance, Sultan Abdul Aziz (as well as the prince of Serbia) donated 500 gold ducats towards the construction of the building. After Serb forces had shot up their own church during the war, the Greek government is now involved in helping restore the damage. Mass: Mon 08:00, Sat, Sun 09:30, 17:00.

Ottoman Sarajevo

Bascarsija The centre of Bascarsija, Sarajevo's old town, consists of the pretty Bascarsija square focusing on the sebili (fountain) and the stick-armed pensioners selling seeds for the pigeons. Around it, some forty small *carsija* (streets), each named after the specific craft that was practised in them. Saraci, the main street linking to Ferhadija is where the leather workers resided, and tiny Kazandziluk still houses mainly shops with hand-made copper products. Bascarsija houses Sarajevo's main Ottoman-era sights, most of which can be seen on a leisurely stroll of an hour. Bezistan Saraci. If you have been to Istanbul's bazaar complex, you'll recognise the spacious Ottoman architecture of this beautifully restored covered market that was built by Gazi Husrev-beg in 1555. See *Shopping* for what's for sale.

Careva mosque Veritable centre of Old Sarajevo, the place this mosque from 1566 occupies once held the original mosque from 1457 that was placed next to the *saraj* (court), as well as a *caravansarai* (resting place for travellers), *han* (inn), shops, a *hamam* (bath) and *tekija* (Moslem monastery). The mosque has a beautifully arcaded square infront of the entrance, which serves to accommodate large numbers of mosque goers.

Clock tower Having to pray five times a day meant that good Muslims needed to know the time. Throughout the Ottoman empire, towers with public clocks were constructed for this purpose, and Sarajevo's beautiful tower originally dates from the mid-17th century, with a clock brought here by traders from London. The tower can not be visited, but it is admired best from the courtyard of the Aeroplan restaurant.

Gazi Husrev-beg hamam Mula Mustafe Beseskije 21, tel. 27 98 0027 97 77, bosinst@bih.net.ba. The grandest of seven public baths in Sarajevo, the Gazi Husrev-beg hamam (Turkish bath) dates from 1539 (the ruins of another hamam, the Firuz-beg, can be seen between the Bezistan bazaar and the ruined Europa hotel). Seperate male and female sections kept morals as well as bodies clean, and to illustrate Sarajevo's traditional religious tolerance, a seperate part for jewish ritual bathing was added in the 19th century. Closed after WWI, the hamam was used as a night club during WVII and as a covered market during the Bosnian war, where shoppers were relatively safe from granades. Still badly damaged during the war, it has recently been restored and is now part of the Bosnian Institute. Free tours can be given on Saturdays if you contact the institute three days in advance.

Gazi Husrev-beg's mosque This magnificent mosque in the heart of Bascarsija is the most important Islamic building in Bosnia. Gazi Husrev-beg had it constructed by a Persian architect in an early Istanbul style, in 1531. The 45mhigh minaret towers over the 26m-high dome and the surrounding area. The grounds include an abdesthana (washing room), a wooden sadrvan (fountain), a mekteb (primary school) and muvekithana (prayer callers' home). To the left are two elaborate 16th century turbe (tombs).

Konak The large red house in the enclosed garden behind the Careva mosque was the official residence of the Ottoman rulers of Bosnia, and also the place where the heavily wounded Archduke Franz Ferdinand and his wife were brought (and died) after the terrorist attacks.

Kursumlija medresa This secondary Muslim school (from 1537) was officially named the Seldzuka medresa, after Gazi Husrev-beg's mother, but was known as the Kursumlija (lead) because of the leaden roof. Enter the courtyard opposite the mosque though one of two entrances. You can get a peek at the interior when the building is used for expositions.

Morica Han Saraci 77. Like all other hans (inns), the bestpreserved han of Sarajevo, dating from 1551, has suffered numerous fires. The Morica han was rebuilt time after time, and is now the only one remaining in Bascarsija (where in 1880 there were some 50 in and around Sarajevo). The Morica's beautiful cobbled courtyard is surrounded by old stables and storehouses (being restored at time of writing) and lodging rooms upstairs, resting on large wooden pillars. Now home to a restaurant and (upstairs) the Muslim youth organisation, you'refree to stroll around.

Hotels

Cream of the crop

Europa Garni Vladislava Skarica 3, tel. 23 28 5523 28 60, europa-garni@smartnet.ba, www.europa-garni.ba. Constructed in 1998 next to the ruins of the shelled old Europa hotel, the Europa Garni now is the largest hotel in the central Bascarsija area. Although it does not really fit in the surroundings with its blue mirror windows, it has comfortable and bright rooms with big windows that can also be rented during the day (at half price) to spend some time with your girlfriend', according to the receptionist. The views of Bascarsija from the rooms at the front are magical at night. 28 rooms (3 singles 180 - 240KM, 24 doubles 280KM, 1 suite 400KM)

Holiday Inn Zmaja od Bosne 4, tel. 28 80 0066 38 62, holiday@bih.net.ba, www.holiday-inn.com/sarajevo. No visit to Sarajevo is complete without a surprised glance at this 10-storey bright yellow cube, built for the 1984 Winter Olympics. Throughout the seige the Holiday Inn was the only functioning hotel in town, frequented by the foreign press who paid most for the rooms *without* a view. Their presence did mean the building was shelled less than surrounding buildings, yet still it was frequently targeted. Now only showing minor shrapnel scratches, the Holiday Inn is back on the track, again the main venue for conferences and meetings in town. The massive elevator pillars in the huge hall lead up to the

Ottoman curiosities cont...

Svrzo house Glodzina 6, tel. 53 52 64061 18 43 10. This beautifully restored 18th century house shows how a Bosnian beg (nobleman) lived with his family, often until well into the Austro-Hungarian period. The house is completely closed off from the street, and has two strictly separated sections inside: the selamluk, the public and 'male' part of the house facing the street where guests were recieved and business was done, and behind it the haremluk, the family and 'female' part, each with its own courtyard. In compliance with the strict religious norms, the two worlds were very strictly separated: an ingenious revolving door in the wall seperating the two courtyards allowed the women to pass food and drinks on to the men and their visitors without being seen. Each room is lined with a *minder* (couch) and is decorated with kilims (carpets) from across the Arab world, mahrama (embroidered scarves), clocks from Austria and mirrors from Venice, all showing off the wealth of the family. Food and drinks would be served on small demirlija (copper tables), and dinner eaten from a large wooden table that would have been carried in from the kitchen by the servants. One side of each room has an intricately carved musandar (wardrobe) containing a furana (stove) and hamamcik (small cupboard for bathing, some fitted with actual showers). Sometimes a kamerija (bay window room) shielded with latticework would be the place where the women would work or chat while having a secret glimpse of the street. Note the high doorsteps between some of the rooms - these prevented small children from crawling from the halvati (women's room) and bothering the male members of the family. As there are no written explanations in the house, it's worth the trouble to ring ahead and ask for Mustafa to book an English-language tour of the house (no extra cost). To get to the Svrzo house, walk up the steps of the Na Varosi alley from Mula Mustafe Beseskije, turn left at the top, then right and left again at the mosque. Open 10:00 - 15:00. Sun 10:00 - 13:00.

comfortable, plush rooms that somehow still retain a whiff of 1980s. On the downside, only the apartments have airconditioning, the fitness area is a small windowless room and the prices are high enough to make some embassies choose other hotels for their visitors. 382 rooms (2 singles 190KM, 2 doubles 275KM, 2 suites 400 - 1,300KM)

Upscale

Bosnia Kulovica 9, tel. 47 12 5144 45 72, bosniahotel@bosniahotels.com,

www.bosniahotels.com. Overpriced and overvalued, the oldfashioned Bosnia is in need of renovations and new furniture if it wants to keep up with competitors like Dardanija and Belvedere. Orange and brown rule in the shabby, worn singles, while the doubles are only slightly better. We're not sure what to make of the hotel brochure's statement that 'being in the Bosnia is like becoming a part of Sarajevo itself'. 80 rooms (15 singles 173 - 218KM, 56 doubles 218 - 256KM, 9 apartments 256 -303KM)

Dardanija Stjepana Radica 19, tel. 21 36 1321 36 16, dardanija@hotmail.com, dardanija.cjb.net. Ideally situated on a quiet street within walking distance of both the bazar, the main embassies and business district, the four-year-old Dardanija has large and modern doubles with bathrooms so shiny they look like they were renovated yesterday. Although it has no restaurant, there's ample choice in the streets around. Internet addicts can make use of the ground floor business centre. On weekends rooms are 30-70KM cheaper. 15 rooms (5 singles 150 - 190KM, 10 doubles 150 - 235KM)

Grand Muhameda ef. Pandze 7, tel. 20 54 4420 58 66, hotelgrand_bh@hotelgrand.com, www.hotelgrand.com. A standard three-star concrete-box-hotel sits just north of the train station (and indeed is easiest reached on foot by scrambling over the tracks and past a burnt-out car). The double rooms are pricy for their blandness, while the suites are double the size and sport bathtubs. Be aware that the smaller rooms at the back don't have the valley view the ones at the front have. 'Day rooms' are half price. 116 rooms (44 singles 149KM, 64 doubles 228KM, 8 suites 304KM)

Saraj Nevjestina 5, tel. 44 77 0344 77 0447 26 91, hotelsaraj@hotelsaraj.com, www.hotelsaraj.com.

Perched on a hillside overlooking the Miljacka gorge, Saraj has a huge new expansion including new rooms, a swimming pool, sauna and fitness centre, a roof garden, conference halls and garage. The other already excellent modern rooms have Italian wooden furniture and a screen seperating the beds from the window and seating area. Some doubles come with balconies with great views of the centre, just 500m east, at no extra cost. 85 rooms (2 singles 120 - 200KM, 2 doubles 200 - 250KM, 2 apartments 250KM)

Mid-range

America Himzarina 23, tel. 67 93 4521 44 4521 44 45, dimo.m@bih.net.ba. A charming family-run pension on the hill north of the centre. Popular with long-term guests, the doubles are furnished with classic furniture and the large living room has a very pleasant terrace. Future plans included installing airconditioning in all rooms and opening a small Bosnian restaurant. Easily reachable from Bascarsja (Dom Armije stop) by bus N°14. 10 rooms (3 singles 100KM, 5 doubles 160KM, 2 apartments 180KM)

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Belvedere Visnjik 2, tel. 26 21 4020 64 70,

branka@belvedere-sa.com, www.belvedere-sa.com. A favourite among American visitors (the embassy is nearby), Belvedere is a good hillside retreat with friendly staff. The rooms with classic furniture are fine, and in the new extension there are good conference, sauna and fitness facilities as well as a very swanky sitting room. Because of the very liberal interpretation of the words 'in the very centre of town' you'll need bus N°14 from Dom Armije or a taxi to cover the uphill 1,5kmfrom Bascarsija. 45 rooms (25 singles 120 - 150KM, 17 doubles 150 - 200KM, 3 apartments 200KM)

Casa Grande Ilidza, Velika Aleja 2, tel. 63 76 5563 92 8063 92 80, casagrande@casagrande-bih.com,

www.casagrande-bih.com. Combine business with pleasure by staying at this marvelous villa along the beautiful planetree-lined alley in llidza. Though the doubles are already very comfy, the 107m² tower apartment beats them all with balcony doors and a jacuzzi. A popular restaurant and terrace face the alley where people stroll or take a *fijaker* (horse cart) to the Vrelo Bosne park (see *What to see*) for relaxation and freshfish. Excellent value for money, if you don't mind the 15minute, 25KM taxi drive to central Sarajevo. 15 rooms (2 singles 100 - 120KM, 12 doubles 140 - 180KM, 1 apartment 250KM)

Emona Bentbasa 11, tel. 27 16 6027 16 62, erweild@bih.net.ba. Just 50m east of the old town, but a world away from Bascarsija's bustle. Overlooking the Miljacka gorge, Emona is a small, spanking clean hotel that looks much younger than six years. Its bright rooms are mosty frequented

by foreign businesspeople. Free airport pickup. 7 rooms (2 singles 150KM, 5 doubles 200KM)

Meridian Jaroslava Cernija 3, tel. 44 61 7744 61 76, www.meridian.ba. A tiny street behind the catholic cathedral houses the upscale, but equally tiny Meridian. The modern hotel's rooms are surprisingly large for such small quarters, and the apartment can even fit three people when an extra bed is added at no extra cost. Meridian expects to accept credit cards by summer 2002. 5 rooms (singles 150 - 200KM, 4 doubles 206KM, 1 apartment 250KM)

Omega Ambasador Omera Stupca 19, tel. 27 72 0027 72 49. On the hill near the train station, overlooking the UNIS towers, this efficient German-run business-orientated hotel has international newspapers in the lobby and quiet rooms with large bathrooms. 28 rooms (1 single 135KM, 25 doubles 175KM, 2 apartments 285KM)

Vila Orient Oprkanj 8, tel. 23 27 5444 10 44,

www.villa.ba. Bascarsija's cutest hotel is very popular with foreign businesspeople and embassy guests, and opened an extension with 11 new rooms in 2002. Practically next to the town hall/library building, every morning you step straightfrom dreamland into the tinkering of Sarajevo's dreamy bazaar area. The rooms in the traditional old town building are comfortable, with a bar, satellite TV but with basic bathrooms. 8 rooms (singles 150KM, 7 doubles 200KM, 1 apartment 250KM)

Budget

Bascarsija Veliki Curciluk 41, tel. 23 21 8521 07 53. Excellent little pension in the heart of Bascarsia, conveniently managed by a friendly taxi driver (who can pick you up from the train or bus station) and his two English-speaking sons. The small, clean rooms (shoes off!) are just big enough for you and your luggage, but you can use the nice communal room that faces the street downstairs. The shared bathroom is the probably only one in Europe with a view of two 16th century Muslim tombs. The windowless quad is used as a hostel room and is cheaper. 6 rooms (singles 60KM, 3 doubles 100KM, 1 quad 40-50KM/bed). Breakfast not included. **Cobanija Cobanija 29, tel. 44 17 4920 39 37.** A budget pension on the southernfringe of the centre with small rooms (some facing blind walls or only with skylights) but with low prices and plenty of communal sitting rooms and terraces to compensate for any in-room claustrophobia. Doubles are large and come with good bathrooms. 12 rooms (2 singles 80KM, 10 doubles 120KM)

Halvat Kasima Efendije Dobrace 5, tel. 23 77 1523 77 1423 77 14, halvat@bih.net.ba, www.halvat.com.ba. Halvat perhaps is the most popular pension in town, due to its location just up the road from Bascarsija but mostly because of Mumo and Valida, the charming hosts, and their Dalmatian dog Gigi. Named after the biggest and best room in traditional Bosnian houses, Halvat's rooms are decorated in different colours and each has a bathroom with shower. Use of internet is free for guests, laundry possible. For stays of more than 10 days, or with more than 5 people, you get 10% off. Free transport to /from the airport. 5 rooms (1 single 89KM, 4 doubles 119KM, triples 149KM)

Hondo Zaima Sarca 23, tel. 66 65 6446 93 7546 93 75.

One of three accommodation possibilities in the Bjelave district on the hill north of the centre. The perfectly comfortable rooms each share a bathroom with one other room. Downstairs, there's a pleasant restaurant with a view over town. You can access internet at the reception. Reachable from Bascarsija (Dom Armije stop) by bus N°14. Bring your company sticker to add to the collection on the front door! 13 rooms (6 singles 80KM, 6 doubles 120KM, 1 apartment 150KM)

Mejdan Mustaj Pasin Mejdan 11, tel. 23 24 2153 22 21. Another little pension catering to the concrete-blockfearing businessperson. Set in a quiet dead-end street just around the corner from Bascarsja, this one is slightly less shiny than its counterparts nearby, but still perfectly fine. The apartment (sleeps up to three) has a kitchen and washing machine thrown in. Your car will be perfectly safe - this is where the SFOR soldiers park their jeeps when they go for a snack at the Italian restaurant on the corner. 9 rooms (1 single 80KM, 7 doubles 120KM, 1 apartment 120 - 180KM)

Refref Mula Mustafe Baseskije 61, tel. 23 81 1823 81 18, pansion@refref.cjb.net, www.refref.cjb.net. This tiny pension has a pair of Adidas slippers for each guest in the quiet but small rooms that share facilities on the hall and each have a TV set. The Muslim bar downstairs does not serve alcohol, but does have a nice rooftop terrace. 4 rooms (1 single 65KM, 3 doubles 100KM) Breakfast not included.

Dirt cheap

Kod Keme Mali Curciluk 15, tel. 53 11 4053 67 49.

Close to every thing and yet on a quiet street, Kod Keme is the best budget deal in Bascarsija. The simple, bright rooms (some overlooking Begova mosque) have TV, normal beds and share a clean bathroom at 40KM per person. Breakfast can be had at their ascinica (buffet restaurant) downstairs, or at one of many cheap eateries nearby. 4 rooms (3 doubles, 1 triple, 40KM per person) Breakfast not included.

The train pension - deceased

Alas, Sarajevo's famous train pension (the *Mosaic Train*) is no more. Three nighttrain carriages used to stand on the deadend railway tracks north of the station and offer quirky and cheap accommodation, but since last summer the pension has closed.

Private rooms

Ljubicica Mula Mustafe Baseskije 48, tel. 53 58 2923 21 0923 21 09, taljubic@bih.net.ba. This agency on Bascarsija square can set you up in a private rooms or apartments near the centre from 30KM. Although it's often cheaper than checking into a hotel, check out the place you'll be sleeping or book for just one night before commiting yourself, as it could be farther away or less well equipped than you'd like, hard to heat in winter or simply too scruffy.

Mrs. Cekro Ferhadija 15/II, tel. 53 16 85. The best private accommodation we found is that of Mrs. Ismeta Cekro, who rents out rooms in her apartment and also has a complete apartment on the top floor. Excellent location on the main pedestrian street near the Catholic Cathedral. Phoning ahead to find out if there are vacancies is strongly advised, but as she doesn't speak English you'll have to get a local to do so for you. 4 rooms (2 singles 30KM, 2 dubles 60KM).

UNIS Branilaca Sarajeva 4, tel. 61 41 0844 56 76. The agency that the tourist office will point to you if you ask them for private rooms. Get a roof over you head from 30KM.

Konak Mula Mustafe Baseskije 48, tel. 53 35 06. A backpacker favourite and the only place to recognise ISIC cards, Konak is the cheapest sleep in the centre. Although the location near the old synagogue is great, 35 years of service shows in the weary furniture and it faces a busy and dusty street. If you can't find Konak, Konak will find you, as the friendly proprietor Miki approaches budget travellers on the street. 15 rooms (3 singles 40KM, 8 doubles 30KM/bed, 4 triples 30KM/bed. Groups over 10 people 20KM/bed. ISIC reduction 25%)

Sinovi Drine Put Zivota bb, tel. 44 56 6144 56 51.

Extremely basic accommodation near the train and bus stations. Useful for early departures, we wouldn't recommend it for longer stays even though it does include breakfast in the price. Expect bare rooms with old beds, shared facilities along a long, cold hall and a limping receptionist who's happy to scribble explanations on the reception desk. Located straight opposite the train station on the corner of the huge Marshal Tito barracks that also houses some heavily armed SFOR troops, it must be the safest place to sleep in town. 11 rooms, 25.60KM/bed (1 single, 1 double, 5 triples, 4 quads)

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Officials

Foreign representatives

Austria Dzidzikovac 7, tel. 27 94 0066 83 39, obsaraje@obsarajevo.bmaa.gv.at. Open 08:00 - 11:00 Bulgaria Trampina 12/II, tel. 66 81 9166 81 82. Open 08:00 - 13:00. Canada Logavina 7, tel. 44 79 0044 79 01. Open 09:00 - 12:00 China Brace Begic 17, tel. 21 51 0221 51 08, emprcbh@bih.net.ba. Open 08:00 - 11:00. Croatia Mehmeda Spahe 16, tel. 44 43 3047 24 34. vel.rh-bh@bih.net.ba. Open 09:00 - 13:00. Czech Republic Potoklinica 10, tel. 44 75 2544 75 26. saraievo@embassv.mzv.cz. Open 10:00 - 12:00. Denmark Splitska 9. tel. 66 59 0166 59 02. danamb@bih.net.ba. Open 10:00 - 12:00. Egypt Nurudina Gackica 58, tel. 66 64 9866 64 99, eg.em.sa@bih.net.ba. Open 09:00 - 16:00. European Union Dubrovacka 6, tel. 66 60 4466 60 37, delegation-bih@cec.eu.int.ec.del@delbih.cec.eu.in. Open 08:45 - 17:30, Mon 09:00 - 17:30, Fri 08:45 - 16:30, France Mehmed-bega Kapetanovica Liubusaka 16. tel. 66 81 4966 81 03. france-1@bih.net.ba. www.ambafrance.com.ba. Open 09:00 - 12:30. Germany Meitas - Buka 11-13, tel. 27 50 0065 29 78. deutschebotschaft@smartnet.ba. debosara@bih.net.ba. Open 08:00 - 11:30. Fri 08:00 - 11:00. Greece Obala Maka Dizdara 1, tel. 20 35 1620 50 32, greekemb@bih.net.ba. Open 09:00 - 16:30. Holy See Pehlivanusa 9, tel. 20 78 4720 78 63. Open 09:00 - 18:00. Hungary Hasana Bibera 53, tel. 20 83 5320 53 0226 89 30, hung.emb@bih.net.ba. Open 09:00 - 12:00, Fri 09:00 - 11:00. Italy Cekalusa 39, tel. 20 39 5965 54 94, ambsara@bih.net.ba. Open 09:00 - 13:00. Japan Mula Mustafe Baseskije 2. tel. 20 95 8020 95 83. japanbih@bih.net.ba. Open 09:00 - 17:30. Lybia Tahtali sokak 17, tel. 23 03 8766 36 20, libiia@bih.net.ba. Open 08:00 - 15:00 Macedonia Emerika Bluma 23, tel, 20 60 0426 94 0120 60 04, mac.e.sa@lsinter.net. Open 09:00 - 12:00. Malaysia Fra Andiela Zvizdovica 1, tel. 20 15 7866 77 13, mwsrjevo@bih.net.ba. Open 08:30 - 16:30. Malta Mula Mustafe Baseskije 12/II, tel. 66 86 3266 86 32, www.smominfo.org. Open 10:00 - 12:30 Netherlands Obala Kulina bana 4/II. tel. 66 84 2266 84 23, sar@minbuza.nl. Open 09:00 - 11:00. Norway Ferhadija 20, tel. 66 63 7366 65 05, embsar@mfa.no, www.norveska.ba. Open 10:00 - 12:00.

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Pakistan Emerika Bluma 17. tel. 21 18 3621 18 37. parepsarajevo@yahoo.com. Open 10:00 - 14:00.

Palestine Cemerlina 4, tel. 27 27 0023 86 77. palesambih@vahoo.com. Poland Emerika Bluma 27, tel. 20 11 4223 37 96. amsar@bih.net.ba. Open 09:00 - 13:00.

Portugal Cobanija 12/I, tel. 20 08 3544 31 17, embaport@bih.net.ba.

Open 09:30 - 18:00.

Romania Tahtali sokak 13. tel. 20 74 4766 89 40. rumunska@bih.net.ba. cons. 10:00-12:00 (Tuesday. Wednesday, Thursday) Open 10:00 - 12:00.

Russian Federation Urijan dedina 93, tel. 66 81

4766 81 48. psrf@bih.net.ba.Open 10:00 - 12:00. Saudi Arabia Kosevo 44, tel. 21 18 6121 12 04, e.k.s.a.@bih.net.ba. Open 09:00 - 15:00 Slovenia Bentbasa 7, tel. 27 12 5027 12 70. Open 09.00 - 12.00

Spain Cekalusa 16, tel. 27 85 6020 87 58, embaspa@bih.net.ba. Open 09:30 - 13:30. Sweden Ferhadija 20. tel. 27 60 3027 60 60. Open 10:00 - 12:30

Switzerland Josipa Stadlera 15, tel. 27 58 5066 52 46, vertretung@sar.rep.admin.ch. Open 08:30 - 12:00 Turkey Hamdije Kresevljakovica 5, tel. 44 52 6047 24 37. turska@bih.net.ba. Open 10:00 - 12:00. United Kingdom Tina Uievica 8, tel, 44 44 2966 61 31. www.britishembassv.ba. Open 09:00 - 12:00. **USA** Alipasina 43, tel. 44 57 0065 97 22, www.usis.com.ba. Open 08:00 - 11:30. Yugoslavia Obala Maka Dizdara 3A, tel. 26 00 9026 00 8022 14 69, yugoamba@bih.net.ba. Open 09:00 - 13:00.

Organisations

Commission for Real Property Claims of Displaced Persons and Refugees Danijela Ozme 4, tel. 21 11 5121 11 47, www.crpc.org.ba. Council of Europe Zelenih beretki 16/1, tel. 2643 6026 43 61, coe@bih.net.ba. **Customs and Fiscal Assistance Office Bistrik** 9. tel. 66 60 4066 60 39, cafao@octas.com. **European Bank for Reconstruction and** Development Obala Kulina Bana 4/II, tel. 66 79 4566 79 50, www.ebrd.org. European Commission Dubrovacka 6/III. tel. 66 60 4466 60 37. **European Union Monitoring Mission** Paromlinska 49. tel. 49 30 0049 32 80. www.eumm.org. Helsinki Citizens Assembly Branilaca Saraieva 51/II, tel. 66 63 7266 63 72, hca-sa@bih.net.ba. Human Rights Chamber Musala 9, tel. 23 05 7421 20 59, chamber.humanrights@ohr.int. Human Rights Ombudsman Marsala Tita 7, tel. 66

60 0566 60 07, ombudsman@ohro.ba. International Centre for Migration Policy Development Milinkladska 69, tel. 65 80 2965 80 29. International Commission for Missing Persons Alipasina 45A, tel. 21 86 6020 32 97,

icmp@ic-mp.org, www.ic-mp.org. International Committee of the Red Cross

Zmaja od Bosne 136 (Unioncomerc), tel. 65 24 0765 68 35, icrcsarba@sarba.lsinter.net, www.icrc.org. International Criminal Tribunal for the Former Yugoslavia Aleia Bosne srebrene bb (UN building, 9th floor, wing A), tel. 23 59 6023 59 61, www.icty.org. International Crisis Group Augusta Brauna 10/II. tel. 21 72 6366 87 14.

International Federation of Red Cross and

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Red Crescent Societies Marsala Tita 7, tel, 66 60 0966 60 10, lfrcbih01@ifrc.org. **International Finance Corporation** Hamdije Kresevljakovica 19/5, tel. 44 02 9344 01 08. International Labour Organisation Dzoke Mazalica 3/III. tel. 27 68 7127 68 73. ltanovic@ilo.ba. International Management Group Ivana Cankara 8, tel. 66 60 2066 82 80, switch@img.ba, www.img.ba. International Monetary Fund Marsala Tita 25, tel. 668167428167659096.

International Organisation for Migration Aleja Bosne srebrene bb (UN building, 8th floor), tel, 4525 1545 25 40, missionsaraievo@iom.int, www.iom.int, International Rescue Committee Splitska 14, tel. 23 08 0023 08 00, ircbh@irc-bosna.org.

Mine Action Centre Zmai od Bosne 8. Marshall Tito Barracks, tel. 20 12 9866 73 11, www.bhmac.org. NATO Stabilisation Force Zmaia od Bosne 8 (Marsala Tita barracks, press centre), tel. 49 50 00,

www.sfor.nato.int. Headquarters: Butmir airport, Sarajevo. Office of the High Representative Emerika Bluma 1. tel. 28 35 0028 35 01. www.ohr.int.

Organisation for Security and Co-operation in Europe Obala Kulina Bana 19-20, tel. 44 44 4444 24 79, oscebih@oscebih.org. www.oscebih.org.

Regional Environmental Center for Southeastern Europe Kosevo 40. tel. 21 97 5621 97 57. Save the Children Fund Hiseta 2, tel. 66 63 4366 63

71. scfuksa@bih.net.ba. Soros Open Society Fund Dzenetica cikma 2, tel. 47 25 8047 25 80, www.soros.org.ba. SOS Kinderdorf International Jovana Bijelica 6,

tel. 52 32 8144 45 04, www.sos-kd.org. Southeast Enterprise Development Hamdije Kresevliakovica 19/IV. tel. 21 77 6021 77 62.

www.seebiz.net.

UN Office of the High Commissioner for Human Rights Aleja Bosne srebrene bb, tel. 49 64 0249 64 02, sabina.pasic@unmibh.org. United Nations Children's Fund Kolodvorska 6. tel. 23 01 0864 29 70, sarajevo@unicef.org,

www.unicef.org. United Nations Development Programme Marsala Tita 48, tel. 27 68 0066 56 81.

registry@undp.ba, www.undp.ba.

United Nations Educational Scientific and Cultural Organisation Aleja Bosne srebrene bb, tel. 497314497312. maia.nikolic@unmibh.org.

United Nations High Commissioner for

Refugees Fra Andjela Zvizdovica 1, tel. 66 61 6047 01 71. bsnsa@unhcr.ch. United Nations International Police Task

Force Aleja Bosne Srebrene bb (UN building), tel. 4542 47458127.

United Nations Mission Aleja Bosne Srebrene bb, tel. 45 60 0045 42 4745 81 27, www.unmibh.org. United States Agency for International

Development Obala Kulina Bana 1, tel. 66 79 0066 78 92, www.usaid.gov. World Bank BiH Country Office Hamdije

Kresevliakovica 19/V. tel. 44 02 9344 01 08. World Health Organisation Marsala Tita 48, tel. 27 68 0066 70 47. who@who.ba. wholo@bih.net.ba.

Government

City Hall Hamdije Kresevljakovica 3/1, tel. 2083 4020 83 41, grad@sarajevo.ba, www.sarajevo.ba. Federation of BiH Trg Bosne i Hercegovine 1, www.fbihvlada.gov.ba. Council of Ministers tel. 66 76 31, fax 66 76 31: Parliamentary Assembly tel. 23 34 79.

Useful information

Cultural centres

Access Zmaia od Bosne bb. tel. 20 00 7065 08 7120 00 70. saraievo@wus-austria.org, www.access.ba. Café, internet café, club, cultural events, conference and training centre, reading room and more in the university complex in the Tito barracks. Get there by tram N°2,3 or 5, get off one stop after the Holiday Inn, and walk into the large barracks complex to find Access' new orange building. Coming from the station. enter the complex next to the Sinovi Drine pension, turn right (to avoid the batallion of edgy, armed and mono-lingual Italians guarding the SFOR car park) and the first street left. cc Obala Art Centre H. Kresevliakovica 13. tel. 66 81 86. A pleasant café, cinema and focus of the Sarajevo film festival activities. Find it just south of the river. Open 08:00 22.00

Obala Art Centre Hamdije Kresevljakovica 13. tel. 66 8186. Focal point during the Sarajevo Film Festival, this centre has a café with film and art magazines and occasional expositions, and a cinema. Open 08:00 - 22:00.

Exchange offices

Union Banka Ferhadija 15. One of many banks with exchange facilities on this street. Open 07:30 - 19:00, Sat 09.00-13.30

Language courses

Bosna Sema Education Centre Ferhadija 21/I, tel. 53 41 16. Language institute that has Bosnian courses for 120KM

Photocopying

Right Copy Ferhadija 33, tel. 23 71 33. Professional copyshop with prices from 0.08KM (b/w) or 1KM (colour). Also binding and plastification. Open 08:00 - 18:00, Sat 09:00 - 16:00.

Pharmacies

Apoteka Stari Grad Ferhadija 20. Open 08:00 - 20:00. Sat 08:00 - 15:00.

Bascarsija Obala Kulina Bana 40, tel. 23 67 00. Open 00:00 - 24:00.

Novo Sarajevo Zmaja od Bosne 51, tel. 66 30 81. Open 00:00 - 24:00.

Tattoos

Tattoo Seka Ferhadija 19, tel. 061 14 92 05. One of two tattoo parlours in Sarajevo (the other in the Skenderija complex) is where we saw a couple of SFOR soldiers get a souvenir. Find the shop at the left end of the twisting passageway. Open 10:00 - 18:00.

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Getting around

Buses

Bus station Put Zivota 8. tel. 21 31 00. Ticket counters. luggage office (garderoba. open 07:00 - 19:00, from 1.50KM for three hours, 0.50KM for every hour after that), kiosk and a roof - that's all you need to have a proper bus station, and that's exactly what you'll find here. To get there, take tram N°1 to the train station and walk 50m past the post office, on your left

Centrotrans Ferhadija 16, tel. 21 12 8221 12 8320 54 81. www.centrotrans.com. Bosnia's main bus operator and national Eurolines representative. The fleet of buses is generally comfortable. Note that buses to Belgrade run from Lukavica, Open 08:00 - 20:00, Sat 08:00 - 14:00

Lukavica Lukavica bus station, tel. 057 67 73 77. Buses to Belgrade depart and arrive here. Lukavica is a village just east of Sarajevo's airport in the Republika Srpska part of Bosnia. To get to Lukavica, take trolleybus N°103 to Dobrinja from Bistrik (just across the Latin Bridge from Bascarsija) and walk or take a taxi a little further east. Alternatively, take bus N°37 leaving simultaneously from the Grbavica stop (on the corner of Zagrebacka and Dervisa Numica, get there with trolley N°103) and Ilidza bus station (at the end of tram N°3,4,6) at 07:30, 09:00, 10:30, 12:00, 13:30, 15:00, 16:30 and 18:00 (not on Sundays). The trip to Belgrade take 9 hours and costs 20KM.

Car rental

Avis Hamdije Cemerlica 2, tel. 23 01 8064 17 80. Budget Branilaca Sarajeva 21, tel. 20 66 40.

Trains

Train station Put Zivota bb, tel. 65 53 30. A monumental building dominating the quiet square with the frog fountain and tram stop (tram N°1 trundles here from the centre). Once bustling, nowadays there are just a handful of arrivals every day. There is hope, with Bosnian railways slowly being repaired (the Sarajevo - Zagreb line was reopened in 2001, albeit taking nine hours instead of six as was the case before the war). The **ticket counters** on the right hand side of the hall only open before departures. During the war the station was badly damaged. In 1995, despite the ongoing siege, train carriages pulled by trucks restarted public transport between the centre and the western suburbs 5km away. The station now is the only one in Europe to have the words Railway Station written on the facade... in American English.

Planes

Aerodrom 'Sarajevo' tel. 23 48 4128 91 00. The airport lies 10km south of the centre. It can only be reached by taxi (expect to pay 20-25KM), unless you are willing to walk 800m from the Brace Mulica stop of trollevbus N°103. In the main hall, on the right side, note the plaque for the eight French soldiers who died while protecting the airport during the war. Air Bosna, Lufthansa, Austrian Airlines, Croatian Airlines, Swiss and Turkish Airlines have offices here as well as in the centre. Air Bosna Ferhadija 15, tel. 21 48 7266 79 54,

www.airbosna.ba. Bosnia's national airline has four European destinations (Copenhagen, Istanbul, Gothenburg, Zagreb) and has the 'Dallas' furniture factory advertising on its tickets, but is working at expansion. Open 09:00 - 17:00, Sat 09:00 - 14:00.

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Shopping

Antiques

Antik Kovaci 2, tel. 061 27 99 60. How many objects fit in two small rooms? This shop is crammed with hundreds of interesting knickknacks, including old Russian cameras, farming tools, helmets, postcards and much more. Haggling is encouraged. Open 10:30 - 19:30.

Hobi Curciluk Veliki 21, tel. 23 68 12, Books, 1960s Yugoslav comics and antiques including medals and pins. Open 10:00 - 18:30. Sat 10:00 - 15:00.

Bakeries

Kaiser Ferhadija 6. Bakery with good German bread and a counter where you can compose your own sandwich. Open 08:00 - 23:00

Pekara Mudzeletki Veliki 21. Excellent and popular little hole-in-the-wall bakery in a courtyard at the foot of the Clock Tower. Open 06:00 - 21:00.

Books & press

Buybook Radiceva 4, tel. 20 65 45, hegbi@yahoo.com. Excellently named bookstore with a large selection of foreignlanguage books, maps and some CDs. There's plenty of fiction as well as books on Yugoslavia's recent history. In the back: a little café and gallery where you can browse before you buy. Open 10:00 - 18:00.

Mabela Ferhadija 17, tel. 21 17 2321 17 23. An antikvarnica with some second-hand and new Englishlanguage books, as well as a handful of really old books. Open 10:00 - 19:00. Sat 10:00 - 15:00.

Press Tisak Mula Mustafe Baseskije 5. tel. 22 01 12. A tiny but good one-room bookstore with Saraievo's best selection of international press and a surprising range of English-language books, many about the Balkans. Time 5KM, Economist 9.50KM, Le Monde 3.50KM, Frankfurter Allgemeine 3KM, Financial Times 5KM. Open 09:00 - 20:00, Sun 10:00 -14.00

Sejtarija Marsala Tita 19, tel. 20 52 23. Just a small selection of English-language books, but with a good selection of maps, including their self-published (and the best) Saraievo plan grada map. Open 08:00 - 20:00. Sat 08:00 - 15:00.

Fashion

Benetton Marsala Tita 33, tel. 20 79 6820 79 68. Italian fashion from the people that brought you pictures of copulating horses. Open 09:00 - 21:00, Sat 09:00 - 18:00. City Fashion Saliha Muyekita 1. tel. 20 88 54. Elegant leather clothing, bags, shoes and accessoires. Open 10:00 20:00

Gap Saliha Muvekita 1, tel. 44 02 71, Widely advertised across town, this is the place for hip clothes. Open 09:00 -20:00. Sat 09:00 - 17:00

Nicola's Zelenih Beretki 3, tel. 21 52 02. Upscale Serbian-made clothes for women and men. Open 09:00 -20:00, Sat 09:00 - 16:00.

Sarajevotekstil Ferhadija 20. Good selection of men's and women's underwear. Jockey and Huber dealer. Open 08:30 20:00, Sat 08:30 - 16:00.

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Skiny Ferhadija 1. tel. 20 71 54. Austrian male & female underwear. Open 09:00 - 20:00. Sat 09:30 - 15:30.

Music

Magaza Veliki Curciluk 20, tel. 23 60 0023 60 00.

Sarajevo's best music store, with a small but very good range of local and foreign CDs (usually 30KM), music instruments and some clothing. Ask to speak to Senad for tips on the newest local music. In an admirable effort to push Bosnia into the real world, Magaza refuses to sell pirated (copied) CDs at dump prices even though legally they could do so.

Office supplies

Svjetlostcomerc Muhameda Kantardzica 3 (Trg Oslobodenja). Good range of paper, pens and adhesive tape. Open 08:00 - 20:00. Sat 09:00 - 14:00.

Shoes

Bata Ferhadija 16, tel. 21 97 42. Czech shoes. Open 09:00 - 20.00

Dr. Martens Ferhadija 11, tel. 21 17 33. The only Dr. Martens shop in the country, with shoes, bags, clothes and accesoires as well as Vans and Sketchers products. Find it one level down, at the back of the passageway. Open 09:00 20:00. Sat 09:00 - 16:00

Edo Ferhadija 16, tel. 53 52 3244 22 77. Quality shoes, hand-made to fit in 2-3 days from 200KM. Mostly for women. but men's shoes can also be made. Find Edo in the back of the courtvard. Open 08:00 - 20:00. Sat 08:00 - 16:00 Tiffany Production Branilaca Sarajeva 51. Shoes by Geox and Kickers, Especially good for kids, Open 09:00 20.00

Shopping malls

Bezistan. A beautiful covered market (see What to see) from 1555. Go here for antiques, photocopying, gold, music, nightgowns, travel and more. Open 09:00 - 21:00 Mercator Lozionicka 16. tel. 65 69 66. Large mall with boutiques and shops including Benetton. Open 09:00 - 21:00. Sun 09:00 - 20:00

Skenderija Terazija bb, tel. 20 12 03. During the war, the Skenderija complex's underground shopping area was a haven of relative normality for Saraievans, where people could meet. drink coffee and shop sheltered from granades. The French UNPROFOR battalion was housed here too. Built for the 1984 Winter Olympics, it was formerly a sports, shopping and youth centre. Now again a shopping centre, you can find shops selling clothes, shoes, antiques, books, art, CDs, music instruments and souvenirs. Out front and in the garage Skenderija has the cheapest guarded parking in the centre (3KM/day). Open 08:00 - 19:00.

WISA Bacici bb, tel. 47 51 50. A large mall holding dozens of shops and boutiques. Ideal for that rainy day. Open 08:00 -22:00

Souvenirs

Bosnian Handicrafts Shop Cizmedziluk 1, tel. 23 23 06, npahcp@max.ba, www.bosnianhandicrafts.com. Sarajevo's only shop selling colourful and traditional clothes. rugs and accessoires. Open 09:00 - 20:00, Sun 10:00 - 16:00.

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Specialty streets

Jewelry street

Gazi Husrev-Begova. The best way to keep your Bosnian woman happy is to shower her with gold - and Sarajevo's centre provides ample opportunity to get gold and silver iewelry. The best street must be Gazi Husrey-Begova, parallel to the Bezistan mall. Formerly named Kujundziluk after the gold filigree artists, it's now named after the city's greatest ruler

Souvenir street Kazandziluk.

The tinkering of coppersmiths fills this tiny street leading east from Bascasija square. Every shop here is crammed with copper objects, decorated granade and bullet shells, leather things and trinkets.

Melanie Mula Mustafe Baseskije 38. Little souvenir and gift shop in the back of the Novi Hram gallery. Hand-made Saraievo postcards, decorated small windows, cushions and more. Open 10:00 - 19:30, Sat 10:00 - 15:00. Sahand Terazija bb. Carpets from Turkey, Iran, Afghanistan and elsewhere. Inside the left wing of the Skenderija building. Open 09:00 - 19:00. Sat 09:00 - 15:00.

Specialty shops

Desert Marsala Tita 19, tel. 21 87 63. Tasty Italian chocolates. Open 09:00 - 21:00

Extreme Dzulagina Cikma 1. tel. 44 04 48. Mountain wear, skaters' clothing, snowboards and urban fashion in a tiny alley off Saraci. Open 09:30 - 19:00. Sat 10:00 - 15:00

Supermarkets

Heljic Velika Curciluk 1. Supermarket opposite the post office in Bascarsija, Open 09:00 - 20:00

MaxMarket Mula Mustafe Baseskije 3. Small, central supermarket with a window to order through at night. Open 00:00-24:00.

SK Market Halida Kaitaza, Good supermarket in the right wing of the train station. Open 08:00 - 21:30. Sun 08:00 18:00.

Markets

Market hall Ferhadija 7. Beautifully restored, theatre-like central market hall from 1895, where you can buy cheese, eggs and meat products. Feelfree to taste the different types of delicious cheese be-fore committing yourself. During the war, shop-pers and salespeople were relatively safe from grenades and snipers here, yet still all markets witnessed a massacre. It was here that 43 people died on 28 August 1995 when a granade hit nearby. This particularly gruesome massacre finally caused NATO to act more decisively, and

led to the signing of the Dayton agreement, and to peace. Open 05:30 - 21:00.

Sports

Outdoor sports

Green Visions Terezija bb, tel. 20 71 69066 21 32 7820 71 69. sarajevo@greenvisions.ba.

www.greenvisions.ba. Promoting eco-tourism and environmental protection, internationally-managed Green Visions can take you walking, hiking, biking, climbing, iceclimbing, downhill skiing, cross-country skiing, ski-trekking, rafting, canyoneering, canoeing and paragliding in this natural paradise called Bosnia. Essential guides for people who want to see more than just cities, they co-operate with the Mine Action Centre and know where it's safe to ramble around. See the website for details on tours - you can join a one/two day hike in stunning landscapes for just 65/150KM (including transport, food, guiding, accommodation).

Rafting Tours Kundurdziluk bb, tel. 23 30 2323 30 23,

raft.t@bih.net.ba, www.rafting-tours.freeservers.com. For a 'real challenge for those with restless spirit', as the brochure announces, go on a rafting tour down the wild canyon of the Neretva river. A 89KM day-trip includes transport, instructions, lunch and about five hours of rafting.

Skiing

In February 1984, Sarajevo hosted the 14th Winter Olympics. The world was in turmoil as usual - Soviet President Yuri Andropov had just died, Beirut was in flames and vupple culture was at its most vile. Juxtaposed was the relaxed atmosphere in Sarajevo; iournalists signalled "a brighter future for this grim industrial city in the mountains of Yugoslavia". Just seven years later, people used the sturdy Olympic buildings for shelter against grenades. Though damaged in the war, the skiing facilities of the small resorts around Sarajevo remain good.

Bjelasnica & Igman The slopes under Bjelasnica peak (2066m) are only slightly less appealing than those of Jahorina. Ski passes cost 18KM for a day. 70KM for a complete week and 90KM for seven random days. There's good accommodation at the brand new Marshall hotel (doubles from 65KM, tel. 27 91 00).

Jahorina 25km southeast of Sarajevo, office@ociahorina.com. www.oc-iahorina.com. Site of the Winter Olympics of 1984, Jahorina has the best and prettiest slopes of the area. Set under the peak of Palosevina (1848m), 30km from Sarajevo, there are several ski lifts and 20km of slopes of different difficulty levels to choose from. One-day ski passes cost 15KM, while you'll pay 85KM for a week and 300KM for the whole season. If you want to stay the night, there's accommodation in the Bistrica and Kosuta hotels and the Police and Sport pensions. See the website for detailed information on the resort, accommodation and current weather and snow conditions.

Vlasic 100km west of Sarajevo, north of Travnik. The Vlasic area, reaching up to 1943m) is smaller, and a bit far for daytrips but fine for longer stays. Ski passes cost around 15KM/day, accommodation is possible at the Babanovac hotel (from 32KM/night, tel. 061 79 98 61).

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